

## **USB Device Not Recognized**



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USB Device Not Recognized DDD DDDD



### Troubleshoot computer problems

Click on a task to automatically troubleshoot and fix common computer problems. To view the Search box.

Programs

Run programs made for previous versions of Windows

Hardware and Sound

Configure a device

Use a printer

Configure a device

Use a printer

Troubleshoot audio recording

Troubleshoot audio playback

Network and Internet

Connect to the Internet Access shared files and folders on other computers

#### 0000 000 000000 0 0000 000 00 **USB** 000000000



#### 0000 000000 00 Fast Startup 00000

| 😰 Power Options - Control Panel   | _ |  | $\times$ |
|---|---|--|----------|
| ← → × ↑ 🖾 > Control Panel > V ♂ Power Options   |   |  | ×        |
| Power Options<br><u>Change what the power buttons do</u><br>Change battery settings<br>Change what closing the lid does |   |  |          |
| Windows Mobility Center   |   |  |          |
| Search Windows Help and Support for "Power Options"   |   |  |          |

.000 000 ".Change settings that are currently unavailable" 0000 0000 :000 0000

| Shutdown settings   |
|---|
| Turn on fast startup (recommended)<br>This helps start your PC faster after shutdown. Restart isn't affected. <u>Learn More</u> |
| Show in Power menu.   |
| Hibernate<br>Show in Power menu.  |
| Show in account picture menu.   |
| Save changes Cancel   |





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#### USB Controller

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|               | R  | un  |                   |
|---------------|--|---|-------------------|
|               | Type the name of a prog<br>resource, and Windows v | ram, folder, docun<br>vill open it for you. | nent, or Internet |
| <u>O</u> pen: | devmgmt.msc  |   | *                 |
|               | OK   |   | Bassing           |

 Image: Control in the second secon

| SB Devi  | ce Not Recognized  |
|----------|--|
|          | One of the USB devices attached to this computer has malfunctioned, and Windows does not recognize it. |
| The loca | tion of the device is shown in bold type.  |
|          | USB Root Hub (8 ports)   |
| -        | Unused Port  |
| ļ        | - 🖨 Unused Port  |
|          |  |
| -        | Unused Port  |
|          | Unused Port  |
|          | Unused Port  |
|          | Unused Port<br>Unused Port<br>Unused Port<br>Unused Port   |
|          | Unused Port<br>Unused Port<br>Unused Port<br>Unused Port<br>Unknown Device<br>Unused Port              |

| General | Driver De    | tails  |
|---------|--------------|--|
|         | E:\          |  |
|         | Driver Prov  | ider: Microsoft  |
|         | Driver Date  | 6/21/2006  |
|         | Driver Versi | ion: 6.1.7600.16385  |
|         | Digital Sign | er: Microsoft Windows  |
| Driv    | ver Details  | To new details about the driver files.   |
| Upd     | ate Driver   | To update the driver software for this device.   |
| Roll    | Back Driver  | If the device fails after updating the driver, roll back to the previously installed driver. |

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| Ð     | R  |   |                   |
|-------|--|---|-------------------|
|       | Type the name of a prog<br>resource, and Windows v | ram, folder, docun<br>vill open it for you. | nent, or internet |
| Open: | devmgmt.msc  |   | v                 |
|       |  |   | _                 |

### USB \_\_\_\_\_ UDD \_\_\_\_ \_\_\_ UDD \_\_\_\_ UDD \_\_\_\_ UDD \_\_\_\_ Universal Serial Bus controllers \_\_\_\_ **\_\_\_**

- a 🏺 Universal Serial Bus controllers
  - Generic USB Hub
  - 🏺 Generic USB Hub
  - Generic USB Hub
  - Intel(R) 5 Series/3400 Series Chipset Family USB Enhanced Host Controller 3B34
  - Intel(R) 5 Series/3400 Series Chipset Family USB Enhanced Host Controller 3B3C
  - 💑 Unknown USB Device (Port Reset Failed)
  - 🏺 USB Composite Device
  - 🟺 USB Composite Device
  - USB Composite Device
  - USB Mass Storage Device
  - USB Mass Storage Device
  - 💗 USB Root Hub
  - 🔋 USB Root Hub

.000000 000 000 000 000 00 000 00 Serial Bus Controller 00 00 0000 000 :000 0000

| Update Driver Software    |
|---------------------------|
| Uninstall                 |
| Scan for hardware changes |
| Properties                |

| 🖅 Run | $\times$  |
|-------|---|
|       | Type the name of a program, folder, document, or Internet resource, and Windows will open it for you. |
| Open: | devmgmt.msc ~   |
|       | OK Cancel <u>B</u> rowse  |

 Image: Control of the second secon





#### USB Selective Suspend [][][] [][] [][]



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.0000 000 'Change advanced power settings' 0000 000 000 000 00 :000 0000

| 🗃 Edit Plan Settings                     |                       |             |             |     | -                    | ×  |
|--|-----------------------|-------------|-------------|-----|----------------------|----|
| ← → → ↑ 🦃 « All Control Panel Items > Po | wer Options > Edit    | Plan Settin | gs v        | Ö   | Search Control Panel | ,p |
| Change settings for the p                | lan: High perfor      | mance       |             |     |                      |    |
| Choose the sleep and display set         | tings that you want y | our compo   | ter to use. |     |                      |    |
|  | 0n bat                | ttery       | Plugged in  | Ē.  |                      |    |
| Turn off the display:                    | 30 minutes            | ~           | 30 minutes  | v   |                      |    |
| Put the computer to sleep:               | Never                 | v           | Never       | v   |                      |    |
| 🙀 Adjust plan brightness:                | •                     | - <b>%</b>  | 0           | *   |                      |    |
|  | _                     |             |             |     |                      |    |
| Change advanced power setting            | ł.                    |             |             |     |                      |    |
| Restore default settings for this p      | lan                   |             |             |     |                      |    |
|  |                       |             | Savechar    | ges | Cancel               |    |
|  |                       |             |             |     |                      |    |

OCOO OC 'Plugged in' O'N battery' OCOO OC OC OCOO OC 'USB Settings' :OCOO OCOO .OCOO .OCOO .OCOO

| Advanced settings   |   |   |
|---|---|---|
| Select the power plan that you want to<br>choose settings that reflect how you<br>to manage power.  | o customise, then<br>want your compute<br>lable | r |
| <ul> <li>Internet Explorer</li> <li>Desktop background settings</li> <li>Wireless Adapter Settings</li> <li>Sleep</li> <li>USB settings</li> <li>□ USB selective suspend setting</li> </ul> | ^   |   |
| On battery: Disabled<br>Plugged in: Disabled ~<br>Intel(R) Graphics Settings<br>Power buttons and lid   | -   |   |

 Image: Image:

| 📼 Run |   |
|-------|---|
|       | Type the name of a program, folder, document, or Internet resource, and Windows will open it for you. |
| Open: | cmd 👻   |
|       | OK Cancel <u>B</u> rowse  |

set DEVMGR\_SHOW\_DETAILS=1

set DEVMGR\_SHOW\_NONPRESENT\_DEVICES=1

start devmgmt.msc



| 📇 Device Manage  | r                          |   |
|------------------|----------------------------|---|
| File Action V    | iew Help                   |   |
| ⊨ ⇒  <u></u>   • | Devices by type            |   |
| A AMARN          | Devices by connection      |   |
| b d Con          | Resources by type          |   |
| bin Disk         | Resources by connection    |   |
| 🛛 🔩 Disp         |                            |   |
| 🗟 🔐 DVD          | / Show hidden devices      |   |
| ⊳ 🕼 Hun          | Customize                  |   |
| Þ-😋 IDE 🚛        | Castoniecii                | J |
| Keyboa           | rds                        |   |
| ▷ · 图 Mice ar    | nd other pointing devices  |   |
| Monito           | rs                         |   |
| Networ           | k adapters                 |   |
| Date ((          | COM & LPT)                 |   |
| Process          | ions                       |   |
| Sound.           | video and game controllers |   |
| Storage          | volume shadow copies       |   |
| b Storage        | Volumes                    |   |
| ⊳ 👰 System       | devices                    |   |
| 🦕 🏺 Univers      | al Serial Bus controllers  |   |
|                  |                            |   |
|                  |                            |   |
|                  |                            |   |
|                  |                            |   |

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| Troubleshooting is o   | omplete   |                                 |        |  |
|--|---|---------------------------------|--------|--|
| Thank you for running an aut   | omated troubleshooter fr                          | om Microsoft.                   |        |  |
| We did not detect any proble   | ms and therefore no fixes                         | were applied.                   |        |  |
| <ul> <li>Explore add<br/>Get solutions r</li> </ul>  | ditional solutions of<br>elated to this troublesh | online                          |        |  |
| <ul> <li>Get your Performed and set of the set of t</li></ul> | C's support in one<br>plutions for your PC wit    | place<br>h the Fix it Center da | hboard |  |
|  |   |                                 |        |  |
|  |   |                                 |        |  |

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| Manufacturer:Intel   |   | -   | When disabled, force<br>the XD feature flag to   |
|--|---|-----|--|
| Brand String:Intel(R) Core(TM)<br>Frequency :2.93GHz<br>BCLK Speed :133MHz<br>Cache L1 :256 KB<br>Cache L2 :1024 KB<br>Cache L3 :8192 KB | 17 CPU  | 870 | always return 0.   |
| Ratio Status:Unlocked (Min:09,<br>Ratio Actual Value:22<br>CPUID :106E5  | Max:22)   |     |  |
| CPU Ratio Setting<br>C1E Support<br>Hardware Prefetcher<br>Adjacent Cache Line Prefetch<br>Max CPUID Value Limit                         | [22.0]<br>[Enabled]<br>[Enabled]<br>[Enabled]<br>[Disabled] |     | <ul> <li>↔ Select Screen</li> <li>↑↓ Select Iten</li> <li>← Change Option</li> <li>F1 General Help</li> <li>F10 Save and Exit</li> </ul> |
| Intel(R) Virtualization Tech<br>CPU IM Function<br>Execute-Disable Bit Capability  | [Enabled]<br>[Enabled]<br>[Enabled]                         | Ļ   | ESC Exit   |

:000000 00000000 :0000 <u>techviral</u> :00000000

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https://www.shabakeh-mag.com/tricks/computer-tricks/16198/%DA%86%DA%AF%D9%88%D9: %86%D9%87-%D8%AE%D8%B7%D8%A7%DB%8C-usb-device-not-recognized-%D8%B1%D8%A7-%D8%AF%D8%B1-%D9%88%DB%8C%D9%86%D8%AF%D9%88%D8%B2-%D8%A8%D8%B1%D8%B7%D8%B1%D9%81-%DA%A9%D9%86%DB%8C%D9%85%D8%9F